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| **Alpha Review Document** | | | | |
| Course/Screen: **TracFone Wireless, Home Page/Course Introduction** | | | | |
| Audio: | | On-screen text: | On-screen graphics: | Graphic notes & navigation: |
| N/A | | Change Net10 Wireless button to “NET10 Wireless”.  Change GoSmart button to “GoSmart Mobile”. | cid:image001.jpg@01D2CD9D.FEDEA790 |  |
| Course/Screen: **TracFone Wireless, Inc. Screen 7 of 9** | | | | |
| Audio: | On-screen text: | | On-screen graphics: | Graphic notes & navigation: |
| N/A | Total Wireless pop-up window Add a period after Carried on the Verizon Network. | |  |  |

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| Course/Screen: **TracFone Wireless, Inc. Screen 8 of 9** | | | | | |
| Audio: | On-screen text: | | On-screen graphics: | Graphic notes & navigation: | |
|  | Move GoSmart to the top of the Brand list.  (We want the listing alphabetical) | |  |  | |
| Course/Screen: **Wireless Today Screen 3 of 13** | | | | | |
| Audio: | On-screen text: | | On-screen graphics: | Graphic notes & navigation: | |
| N/A | Remove the period at the end of CDMA 1st bullet  … sole purpose of getting 4G LTE speeds~~.~~  (all bullets should have no periods) |  | | |  |

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| Course/Screen: **Wireless Today Screen 8 of 13** | | | | | |
| No Change to audio | Change to lower case “p”  …you can print it out now, or…. | |  | | Replace What You Can Do With Data.jpeg file |
| Course/Screen: **Simple Mobile Screen 6 of 12** | | | | | |
| Audio: | On-screen text: | On-screen graphics: | | Graphic notes & navigation: | |
| N/A | Feedback update:  Thanks not Right. All Simple Mobile Plans include Data. |  | |  | |

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| Course/Screen: **Simple Mobile Screen 9 of 12** | | | |
| Audio: | On-screen text: | On-screen graphics: | Graphic notes & navigation: |
| Change audio to reflect same. | Remove “speed”  We even have Unlimited Plans that don’t slow down. ~~speed.~~ One plan includes 8 GB of Hotspot Data to connect to a 2nd device from your phone. We can cover you… |  |  |

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| Course/Screen: **NET10 Wireless Screen 7 of 18** | | | |
| Audio: | On-screen text: | On-screen graphics: | Graphic notes & navigation: |
| Update/edit audio to include same | Remove the extra word plan:  That’s an easy one. Yes, NET10 offers plans with Unlimited Talk and Text ~~plan~~ with various amounts of High Speed Data and 30 Days of Service. |  |  |

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| Course/Screen: **NET10 Wireless Screen 11 of 18** | | | |
| Please edit audio and remove the words Vicki says: ~~“For Example.”~~ right before this screen appears | N/A |  |  |
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| Course/Screen: **Page Plus Screen 5 of 12** | | | |
| Audio: | On-screen text: | On-screen graphics: | Graphic notes & navigation: |
| N/A | Remove the parenthesis and extra period:  .. Your activity is deducted at the usage rate associated with each item ~~(~~Talk, Text, Data, etc. ~~).~~ |  |  |
| Course/Screen: **Page Plus Screen 6 of 12** | | | |
|  | Change **both** Right and Wrong answer Feedback:  That’s right/That’s not right. The PAYGO plan dollar balance carries over as long as a new plan is added before the service end date. |  |  |

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| Course/Screen: **GoSmart Wireless Screen 5 of 15** | | | |
| N/A | Change ~~its Plans~~ to it’s plans |  |  |

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| Course/Screen: **GoSmart Wireless Screen 7 of 15** | | | |
| Update audio for the last bullet of the screen.  Be in a 4G LTE Coverage Area | Add 2 or 3 more seconds to the time the notes stays visible. |  |  |

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| Course/Screen: **GoSmart Wireless Screen 7 of 15** | | | |
| N/A | Change from won’t carryover to won’t carry over (2 words) |  |  |

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| Course/Screen: **GoSmart Wireless Screen 8 of 15** | | | |
|  | Add a space between 1st and 2nd sentence.  ..ILD rate applies. Calls made… |  |  |

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| Course/Screen: **GoSmart Wireless Screen 10 of 15** | | | |
| N/A | Remove (PAYGO) from the blue heading for the 3 column |  |  |

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| Course/Screen: **GoSmart Wireless Screen 11 of 15** | | | |
| Update audio | **Vicki:** Great Ted. Remember to use ~~Using~~ the marketing materials available in the store ~~is an effective tool for~~ to help you ~~to~~ speak confidently with customers about our plans. |  |  |

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| Course/Screen: **GoSmart Wireless Screen 13 of 15** | | | |
|  | Change question to: The $50 International Calling Allowance provides roaming in Canada, Mexico and the Dominican Republic.   * True * **False**   **Change Feedback to:**  That’s not right/That’s right. The roaming benefit is included only with the $10 Global Calling Add-On Card in Canada, Mexico and the Dominican Republic. |  |  |

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| Course/Screen: **Page Plus Screen 9 of 12** | | | |
| N/A | Update Wrong answer Feedback to  ~~The $10 International Long Distance credit is only available with the $29.95, $39.95, $55.00 amd the 469.95 Monthly plans.~~  That’s not right! The $10 International Long Distance credit expires on the plan end. |  |  |

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| Course/Screen: **SafeLink Wireless Screen 5 of 9** | | | |
| Audio: | On-screen text: | On-screen graphics: | Graphic notes & navigation: |
| N/A | Bullet #3 - Add a space between 500 and MB.   * At the end of the 30-Days the benefits revert back to the free service with 500 MB of Data.   Please check the font on bullet # 1 is it the same size/not bold? It looks different on my screen. |  |  |

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| Course/Screen: Service Comparison Screen 3A of 04 | | |
| SCORM 3 | On-screen graphics: | Graphic notes & navigation: |
|  |  | Remove family shot with little boy with a photo-shopped wig. Replace with a diverse family - a Dad and 2 older daughters that look between 11 - 16 years old to match the story (casual dress) |

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| Course/Screen: Service Comparison Screen 3A2 of 04 | | | |
| SCORM 3 | | On-screen graphics: | Graphic notes & navigation: |
| Remove last sentence from Audio. | Delete last sentence: ~~Page plus gives you more minutes, but it deducts a service charge each month whether you use the minutes or not.~~ |  |  |
| Edit audio to reflect the same. | Remove the word Feature from Text: …Both TracFone and Page Plus have ~~a choice of~~ low cost ~~Feature~~ Basic phones for your customers to choose from. |  |  |

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| Course/Screen: Retail Selling Screen 5C2 of 11 | | | |
| Audio: | On-screen text: | On-screen graphics: | Graphic notes & navigation: |
|  | The wrong chart is linked to the Moderate Data User Plans button. |  | Moderate Data User Plans.jpeg |